

**OFFICE OF THE TRUSTEE**  
**CHAPTER 13**  
600 Vine Street, Suite 2200  
CINCINNATI, OHIO 45202  
513 621-4488  
513 621-2643 (facsimile)

Margaret A. Burks, Esq.  
Chapter 13 Trustee

MEMORANDUM

TO: Chapter 13 Debtors and Counsel  
FROM: Margaret A. Burks, Esq.  
RE: DUKE ENERGY BUDGET BILLING  
DATE: 2012

Duke Energy has a budget billing program to assist with energy bills.

It provides for equal monthly payments with adjustments during the year if the amounts vary greatly after a meter reading.

1. INTERNET:

Go to [www.duke-energy.com](http://www.duke-energy.com) to sign up.

2. TELEPHONE:

If you do not have internet access, you can call the following phone number:

Customer Service  
513-421-9500  
1-800-544-6900

There will be a series of prompts. Press 4; then 0; then hold for assistance.

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